

Umair Liaqat

Flutter Developer / Mobile App Developer

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Portfolio: umairliaqat33.github.io/portfolio/

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Professional Summary

Dedicated and multi-skilled professional with 6 years of experience across software development, sales, and customer support. Proven expertise in mobile application development using Flutter, as well as leading support teams, driving customer satisfaction, and contributing to product improvement through user feedback. Known for being adaptable, tech-savvy, and results-oriented, with the ability to deliver high-quality solutions across dynamic environments.

Work Experience

Flutter Developer – Autosmart Tech – Lahore, Pakistan

Feb 2025 – Present

- Develop and maintain scalable cross-platform mobile applications using Flutter and Dart.
- Integrate RESTful APIs and Firebase for real-time features and backend connectivity.
- Collaborate with designers and backend developers for high-quality UI/UX and functionality.
- Utilize version control (Git) and state management techniques (e.g., Provider, GetX).
- Conduct code reviews, testing, and debugging for stable and high-performance apps.
- Also implemented Twilio for In-App calling.

Flutter Developer – International Vision Technologies (IVT) – Lahore, Pakistan

Sep 2024 – Feb 2025

- Designed and implemented feature-rich mobile applications in Flutter for clients.

- Worked with APIs, Firebase, and third-party integrations.
- Followed clean code practices and participated in Agile-based sprint cycles.

Customer Support Team Lead – Digital Estimating – Lahore, Pakistan

Aug 2021 – Sep 2024

- Led a team of support agents in providing technical and customer service for their estimation services.
- Implemented call recording and training systems using real scenarios.
- Collaborated with product team to relay user feedback and propose improvements.
- Oversaw onboarding/offboarding, escalations, and CRM ticket management.

Junior Flutter Developer – CYBRNODE – Lahore, Pakistan

Dec 2022 – Mar 2023

- Promoted from intern to full-time developer after demonstrating strong technical capabilities.
- Built location-based app features including live tracking, Google Maps integration.
- Managed independent project components including UI creation, state handling, and testing.

Tele Sales Representative – Alphatrix BPO – Lahore, Pakistan

Sep 2020 – Sep 2021

- Conducted tele sales for various B2C campaigns for Telecom as their product in Unites States of America.
- Handled technical queries, provided troubleshooting assistance, and resolved customer issues.
- Maintained detailed logs, escalated unresolved cases, and supported network-related troubleshooting.

Tele Sales Representative – TELUS Network Solutions – Lahore, Pakistan

Sep 2020 – Sep 2021

- Conducted tele sales for various B2C campaigns for US-Electricity as their product.
- Handled technical queries, provided troubleshooting assistance, and resolved customer issues.
- Maintained detailed logs, escalated unresolved cases, and supported network-related troubleshooting.

Tele Sales Representative – Atrium – Lahore, Pakistan

2019 – 2020

- Conducted tele sales for various B2C campaigns for IPTV as their product in Unites States of America.

- Converted leads into sales while ensuring customer satisfaction.
- Maintained CRM data and met monthly sales KPIs.

Freelancing Experience

Delivered mobile and web projects through platforms like Fiverr and Upwork. Worked with international clients to design, build, and deploy Flutter apps. Focused on performance, clean UI, and scalable architecture. I worked on two project with I got via fiverr:

- Freelancers Calendar
- Quiz App

Education

University of South Asia, Lahore, Pakistan

Graduation Year: 2024 / CGPA: 3.1/4.0

- Completed a comprehensive 4-year program with a strong focus on software development, data structures, algorithms, and mobile application development.
- Specialized coursework in Object-Oriented Programming, Web Technologies, Database Systems, and Human-Computer Interaction.
- Developed multiple academic projects, including Flutter-based mobile applications and web platforms using modern UI/UX practices.
- Participated in team-based software engineering projects simulating real-world development cycles and Agile methodology.
- Conducted final year project involving [optional: brief title or topic if you'd like to include].

Skills

• Flutter & Dart • Firebase • RESTful APIs • Git & GitHub • State Management (Provider, Riverpod, GetX) • Customer Support & Sales • CRM Tools • Technical Troubleshooting • Time Management • Communication

Languages

• English – Fluent • Urdu – Native • Punjabi – Native

References

Available upon request